

# FAIR DEBT COLLECTION PRACTICES TRAINING CONFERENCE

March 23 - 25, 2007

Tucson, Arizona

Sponsored by:

The National Consumer Law Center, Inc. (NCLC)  
The National Association of Consumer Advocates, Inc. (NACA)

**Who:** This 3 day training is for NACA members, NACBA members with practices limited to consumer cases, assistant attorneys general, and legal aid lawyers who may litigate against debt collectors. There is a beginner's track and an experienced track. You must be an experienced FDCPA litigator and a member of the NACA FDCPA listserv to attend the experienced track.

**Must check off one Track:**  **Beginner's**  **Experienced** (Space may not allow switching between tracks.)

**What:** The beginner's track will begin with introductory sessions and proceed to more in-depth sessions on developing fair debt collection cases and a fair debt collection law practice. The experienced track focuses on emerging issues and overcoming defensive strategies.

**Where:** Marriot University Park Hotel, Tucson. Rooms are \$145 single or double occupancy until February 20<sup>th</sup>, when the rate may be increased. When calling for a reservations state that it is for the National Consumer Law Conference. Call (520) 792-4100, Ext. 2020 or (888) 236-2427 for reservations. 24 hr. cancellation notice required.

**Scholarships:** There are a few partial scholarships available. Email rhobbs@nclc.org or fax: (617) 542-8028 describing your interest in the training and your financial need.

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## REGISTRATION FORM

Complete and send this form with payment to: National Consumer Law Center, Attn. FDC Training, 77 Summer St. 10<sup>th</sup> Floor, Boston, MA 02110 or fax: (617) 542-8028. **Please staple business card below** or print clearly:

**Name:** \_\_\_\_\_

**Organization:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** (     ) \_\_\_\_\_ **Email:** \_\_\_\_\_

Check Payable to **National Consumer Law Center** or **please charge** my  **VISA**  **MC**  **AMEX**

**Per Person:**  \$465,  \$495 after February 20th.

NACA members, legal aid lawyers, assistant attorneys general  \$335,  \$375 after February 20th.

Card #: \_\_\_\_\_ Expires: \_\_\_\_\_ 20\_\_

Signature: \_\_\_\_\_

Special Dietary or Other Needs: \_\_\_\_\_

Yes, I want CLE credit for the following states: \_\_\_\_\_

**Required Certification:** I am, or will be by March 10, a member of  NACA or  NACBA or work for

legal aid or the  Attorney General of \_\_\_\_\_. I do not and do not plan to represent, or have an interest in, any organization or person who collects debts, extends credit, or sells goods or services to consumers, except legal services.

**Required Signature:** \_\_\_\_\_ (Call Bob Hobbs, (617) 226 0323, if questions about certification.)

\*Join the National Association of Consumer Advocates: go to [www.NACA.net](http://www.NACA.net) or call (202) 452 1989. NACBA members and legal services should call NACA for the special membership price.

## BEGINNERS' TRACK AGENDA\*\*

1:00 - 3:00 pm	<b>Friday</b> <b>Registration</b>		
3:00 - 4:00	How Debts Are Collected <i>P. Barry</i>		
4:00 - 5:00	Fair Debt Collection Practices Act: Coverage and Violations <i>R. Rubin, M. Kinkely</i>		
5:00 - 5:15	Break		
5:15 - 6:30	Tort and State Statutory Claims <i>D. Malone</i>		
6:30 - 8:00	Dinner Break (on your own)		
8:00 - 9:00	Client intake, retainers, recording calls, client logs, investigation <i>D. Joy</i>		
9:00 - 10:00	Reception (cash bar and hors d'oeuvres)		
7:30 - 8:30 am	<b>Saturday</b> Coffee, pastries		
8:30 - 9:45 am	Debt Collector's Defense Strategies <i>R. Bragg</i>		
9:45 - 10:00	Break		
10:00 - 11:15	Selecting, Developing, Valuing Phone Cases <i>P. Barry</i>		
11:15 - 12:30	Discovery Overview <i>P. Barry, M. O'Connor</i>		
12:30 - 1:45 pm	Conference Lunch		
2:00 - 3:15	Selecting, Developing, Valuing Letter and Overcharge Cases <i>D. Phillips</i>		
3:15 - 3:30	Break		
3:30 - 4:30	Credit Reports: FCRA and FDCPA <i>L. Wright</i>		
4:30 - 5:30	Bankruptcies and FDCPA Claims <i>M. Gardner</i>		
5:30 - 7:00	Dinner Break (on your own)		
7:00 - 9:00	Do's and Don'ts: Deposing Debt Collectors and Collection Agency Managers <i>P. Barry</i>		
7:30 - 8:00 am	<b>Sunday</b> Coffee, pastries		
8:00 - 9:00	Ten Top Practice Tips <i>L. Wright, B. Bromberg</i>		
9:10 - 10:10	Developing a Private Fair Debt Practice <i>P. Barry</i>	Bankruptcy Practice and FDCPA <i>M. Gardner</i>	Developing a Fair Debt Legal Services Practice <i>C. Delbaum</i>
10:10 - 10:20	Break		
10:20 - 11:30	Using Experts to Establish Deception & Damages <i>D. Phillips, P. Barry</i>		
11:30 - noon	Strengthening the FDCPA <i>I. Rheingold, R. Hobbs</i>		

*\*\*The agenda may be revised to accommodate speaker availability.*

**Materials:** The textbook for the conference is NCLC's *Fair Debt Collection (5th Ed. and 2006 Supp)* sold separately at the special price to registrants of \$115 until March 25. Call (617) 542 9595 or order online at [www.nclc.org](http://www.nclc.org).

**CLE Credits:** NCLC will apply for Continuing Legal Education credit upon request. Please indicate your interest on the registration form. Actual CLE credit varies by state and cannot be guaranteed by NCLC (up to 13 hours may be available in 60-minute states and up to 15.6 hours in 50-minute states). You may be required to file and pay the state fee. Email [sladan@nclc.org](mailto:sladan@nclc.org) for additional information.

**Additional Conference Information:** May be available at [www.ConsumerLaw.org](http://www.ConsumerLaw.org), under Conferences and Trainings, or call Debbie Parziale at NCLC (617) 542 8010.

**Ground Transportation:** The hotel estimates a \$22 taxi fare from the Tucson airport.

**Cancellation:** An administrative charge of \$35, or \$50 after March 10, will be deducted before refunding registration fees. No refunds after March 19. The Hotel requires guest room cancellations 24 hours prior to reservation date.