

FAIR DEBT COLLECTION TRAINING CONFERENCE

March 27 - 29, 2008

Hilton Nashville Downtown

Sponsored by:

The National Consumer Law Center, Inc. (NCLC)

The National Association of Consumer Advocates, Inc. (NACA)

- **Introductory course:** Get up to speed and strengthen your first debt collection abuse cases. Learn about the laws protecting consumers from abusive debt collection practices and proceed to more in-depth sessions on developing fair debt collection cases and building a fair debt collection law practice. **Who:** The introductory training is for NACA members,* NACBA members with practices limited to consumer cases, assistant attorneys general, and legal aid lawyers who may litigate against debt collectors.
- **Experienced listserv meeting:** This meeting focuses on emerging issues and overcoming defensive strategies. **Who:** To attend the experienced track, you must be an experienced FDCPA litigator and a member of the NACA FDCPA listserv. The meeting agenda will be distributed on the listserv.

Where: Hilton Nashville Downtown. Rooms are \$155 single or double occupancy until March 5, when the rate may increase. When calling for a reservations, state that it is for the "Fair Debt Training." Call 800-HILTONS or (615) 620 2150 for reservations. *72 hour cancellation notice required.*

Scholarships: There are no more scholarships available.

REGISTRATION FORM

Complete and send this form with payment to: National Consumer Law Center, Attn. FDC Training, 77 Summer St. 10th Floor, Boston, MA 02110 or fax: (617) 542-8028. **Please staple your business card below** or print clearly:

Name: _____

Organization: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: () _____ Email: _____

Please register me for (check one): Introductory Course Experienced Listserv Meeting

CHECK Payable to **National Consumer Law Center** or please charge my VISA MC AMEX

Standard rate: \$465 \$495 after Feb. 29

Special rate for NACA* members and legal aid lawyers: \$335 \$375 after Feb. 29.

Card #: _____ Expires: _____ 20____

Signature: _____ *Card billing address, if different:* _____

_____ Special Dietary/Other Needs: _____

Yes, I want CLE credit for the following states: _____

***Join the National Association of Consumer Advocates at www.NACA.net or call (202) 452 1989.**

REQUIRED CERTIFICATION: I am, or will be by March 5, a member of NACA or NACBA or work for legal aid or the Attorney General of _____. I do not and do not plan to represent, nor have an interest in, any organization or person who collects debts, extends credit, provides credit repair services without legal representation, or sells goods or services to consumers, except legal services.

Required Signature: _____

(Call Mallory SoRelle (617) 226 0337, if questions about certification)

Introductory Course Agenda**

Thursday March 27

12:00 - 2:00 pm	Registration		
2:00 - 3:00	How Debts Are Collected		
3:05 - 4:05	Fair Debt Collection Practices Act: Coverage and Violations		
4:05 - 4:15	Break		
4:15 - 5:30	Tort and State Statutory Claims		
5:35 - 6:35	Client intake, retainers, recording calls, client logs, investigation		
6:35 - 7:30	Reception (cash bar and hors d'oeuvres)		
	Friday March 28		
7:30 - 8:00 am	Coffee, pastries		
8:00 - 9:15	Debt Collector's Defense Strategies		
9:15 - 9:25	Break		
9:25 - 10:40	Selecting, Developing, Valuing Phone Cases		
10:45 - 12:15 pm	Discovery Overview		
12:15 - 1:30	Conference Lunch		
1:30 - 2:45	Selecting, Developing, Valuing Letter and Overcharge Cases		
2:45 - 3:00	Break		
3:00- 4:00	Credit Reports: FCRA and FDCPA		
4:05 - 5:05	Bankruptcies, Debt Collection Suits, and FDCPA Claims		
5:15 - 6:30	Do's and Don'ts: Deposing Debt Collectors and Collection Agency Managers		
	Saturday March 29		
7:30 - 8:00 am	Coffee, pastries		
8:00 - 9:00	Ethical Issues in Fair Debt Collection Cases		
9:10 - 10:10	Developing a Private Fair Debt Practice	Bankruptcy Practice and FDCPA cases	Developing a Fair Debt Legal Services Practice
10:10 - 10:20	Break		
10:20 - 11:50	Developing Your FDCPA Case		
12:00 - 12:30 pm	Strengthening the FDCPA		

**** The agenda may be revised to accommodate speaker availability.**

Speakers include Stacy Bardo (Ill. NACA), Pete Barry (MN NACA), Brian Bromberg (NY NACA), Charles Delbaum (NCLC), Lynne Drysdale (Jacksonville Legal Aid), Joanne Faulkner (CT NACA), Bob Hobbs (NCLC), Mike Kinkley (WA NACA), Dean Malone (TX NACA), Michael O'Connor (TX NACA), Dale Pittman (VA NACA), David Philipps (IL NACA), Dick Rubin (NM NACA), David Tarpley (L.S. of Mid-Tenn.), and Michelle Weinberg (LAF Chicago).

Materials: The textbook for the conference is NCLC's *Fair Debt Collection (5th Ed. and 2006 Supp)* sold separately at the special price to registrants of \$115 until April 11. Call (617) 542 9595 or order online at www.nclc.org.

CLE Credits: NCLC will apply for Continuing Legal Education credit upon request. Please indicate your interest on the registration form. Actual CLE credit varies by state and cannot be guaranteed by NCLC (up to 16.5 hours may be available in 60-minute states and up to 19.8 hours in 50-minute states). You may be required to file and pay the state CLE fee. Email sladan@nclc.org for additional information.

Additional Conference Information: may be available at www.ConsumerLaw.org, under Conferences and Trainings, or call Debbie Parziale at NCLC (617) 542 8010.

Ground Transportation: The hotel estimates a 15 minute, \$20 taxi fare from the Nashville airport.

Cancellation/Refunds: An administrative charge of \$35, or \$50 after March 10, will be deducted before refunding registration fees. No refunds after March 25. The Hotel requires guest room cancellations 72 hours prior to reservation date.